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## Policy pollination A brief history of social protection's brief history in Africa

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#### **ABSTRACT**

The relatively recent emergence and sustained rise of social protection as a policy agenda in Africa can be understood as either a nationally owned or 'donor-driven' process. While elements of both can be seen in different countries at different times, this paper focuses on the pivotal role of transnational actors, specifically international development agencies, as 'policy pollinators' for social protection. These agencies deployed a range of tactics to induce African governments to implement cash transfer programmes and establish social protection systems, including: (1) building the empirical evidence base that cash transfers have positive impacts, for advocacy purposes; (2) financing social protection programmes until governments take over this responsibility; (3) strengthening state capacity to deliver social protection, through technical assistance and training workshops; (4) commissioning and co-authoring national social protection policies; (5) encouraging the domestication of international social protection law into national legislation. Despite these pressures and inducements, some governments have resisted or implemented social protection only partially and reluctantly, either because they are not convinced or because their political interests are not best served by allocating scarce resources to cash transfer programmes. This raises questions about the extent to which the agendas of development agencies are aligned or in conflict with national priorities, and whether social protection programmes and systems would flourish or wither if international support was withdrawn.





#### Zusammenfassung

Die Entstehung und Entwicklung von sozialen Sicherungssystemen in Afrika in den letzten Jahren kann entweder als ein nationaler oder als ein von "Gebern" vorangetriebener Prozess verstanden werden. Während beide Elemente zu unterschiedlichen Zeiten in verschiedenen Ländern beobachtet werden können, konzentriert sich dieses Papier auf die zentrale Rolle von transnationalen Akteuren, insbesondere von internationalen Geberorganisationen, als "policy pollinators" für soziale Sicherungssysteme. Diese Organisationen haben eine Reihe von Strategien entwickelt, um afrikanische Regierungen zu stärken, Transferprogramme zu implementieren und soziale Sicherungssysteme zu etablieren. Zu den Strategien gehören (1) die Schaffung empirischer Evidenz zu den positiven Auswirkungen von Geldleistungen; (2) die Finanzierung von sozialen Sicherungsprogrammen, bis Regierungen selbst diese Verantwortung übernehmen können; (3) die Stärkung staatlicher Kapazitäten zur Bereitstellung sozialer Sicherungssysteme durch technische Unterstützung und Workshops; (4) die Beauftragung und Mitentwicklung nationaler Sozialschutzmaßnahmen; (5) die Förderung der Integration internationaler Sozialschutzrechte in nationales Recht. Trotz dieses Drucks und dieser Anreize haben einige nationale Regierungen Maßnahmen der sozialen Sicherung nur teilweise und zögerlich umgesetzt; entweder, weil sie von den Maßnahmen nicht überzeugt sind, oder weil der Einsatz knapper Ressourcen für diese Programme nicht ihren politischen Interessen entspricht. Dies wirft die Frage auf, inwieweit die Politikagenda der Geberorganisationen im Widerspruch zu nationalen Prioritäten steht, und wie sich soziale Sicherungsprogramme ohne internationale Unterstützung entwickeln würden.

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#### 1. Introduction

Social protection is an indisputable success story of development policy and practice, especially in sub-Saharan Africa. At the global level, social protection was not mentioned at all in the Millennium Development Goals (United Nations, 2000), but just 15 years later it featured in three of the 17 Sustainable Development Goals (United Nations, 2015), with targets that are being monitored under Agenda 2030. At the continental level, not a single country in Africa had a national social protection policy in the year 2000, but almost two-thirds (35 out of 55) had produced a policy or strategy by 2019. Although the coverage of social protection programmes remains relatively limited, millions of Africans who had no access 20 years ago now receive regular social assistance, typically in the form of monthly cash transfers (UNDP, 2019).

As social protection has established itself as an essential social policy sector, alongside and linked to education and health, so the literature surrounding it has evolved. Crudely, three phases can be identified. In the first decade of the century, much effort was invested in trying to establish whether social protection programmes are effective (do they work?), mainly through commissioned impact evaluations. (This is discussed below as 'building the evidence base'.) By 2010 the balance of evidence was tilting heavily towards the positive: the case for social protection, even in the poorest countries, was effectively proven. Although impact evaluations continue, they now focus on testing design innovations and assessing progress towards programme objectives in particular contexts. Accordingly, the emphasis shifted towards institutionalising social protection – ensuring that governments have the necessary capacity to run programmes efficiently, that social protection was scaled-up from donor-driven projects to nationally-owned programmes, and putting in place systems

such as beneficiary databases and electronic payment mechanisms, all underpinned by a national social protection policy or strategy. The third phase dates from around 2015, when social protection appeared in the SDGs, and focuses on trying to understand how and why social protection spread so rapidly as a development policy discourse. This paper contributes to this third, evolving strand of literature.

The burgeoning literature on social protection as a policy discourse connects with long established theoretical and empirical literatures on social welfare in OECD countries (Esping-Andersen, 1990; Schmitt & Starke, 2012), on welfare provision in developing countries or the Global South during and since the colonial period (Gough & Wood, 2004; Midgley & Piachaud, 2011; Schmitt, 2015) and on cross-country policy transfer processes (Dolowitz & Marsh, 2000; Dobbin et al., 2007; Obinger et al., 2013). Most relevant for purposes of this paper is an emerging empirical literature, grounded in political science, that analyses the diffusion of social protection policies, specifically cash transfers, throughout the Global South (von Gliszczynski & Leisering, 2016; Leisering, 2019), but often with a particular focus on sub-Saharan Africa (Adésínà, 2011; Hickey et al., 2019).

Policy transfer is often understood as a benign or neutral process, whereby "knowledge about policies, administrative arrangements and ideas in one political system (past or present) is used in the development of policies' administrative arrangements, institutions and ideas in another political system" (Dolowitz & Marsh, 2000, p. 5). Posited causal mechanisms for policy transfer include learning, competition between neighbouring countries, and emulation or constructivism – the tendency for diverse countries to mimic policies that have been socially constructed as desirable at the global level (such as free primary education or, in this context, social protection), even though adherence to these policies may be weak in practice.

A fourth causal mechanism in the policy transfer literature is coercion, which involves the use of power (e.g. financial leverage) by transnational actors to induce policy change by national governments. For example, "the International Monetary Fund (IMF), and the World Bank may shape policy in countries reliant on those entities for trade, foreign direct investment, aid, grants, loans ... Coercion typically involves a change in incentives to nations, as when the World Bank conditions aid on fiscal austerity" (Dobbin et al., 2007, p. 454). Obinger, Schmitt and Starke (2013, p. 115) call this 'coercive diffusion': "An often-mentioned case of coercive diffusion is financial aid linked to certain domestic reforms defined by donor countries and international institutions such as the International Monetary Fund or the World Bank".

A soft form of 'coercive diffusion' is associated with the spread of hegemonic ideas through epistemic communities or policy entrepreneurs. "Powerful countries with the research infrastructure, the critical intellectual mass, and well-developed connections between the policy world and various research nodes are unduly influential in the framing of policy discussions" (Dobbin et al., 2007, p. 456).

This paper identifies a fifth mechanism – that I call 'policy pollination' – which is closely aligned to coercive diffusion and describes a particular process of policy transfer that, as argued below, underlies the rise of social protection in Africa. Cross-pollination in nature is the process by which pollen is carried from one flower to another by bees, birds and other pollinators to fertilise the flower. For the purpose of this analogy, flowers are African countries, the pollen is social protection policies and pollinators are agents (staff, consultants) of international development agencies, literally flying from country to country to propagate social protection. Fertilisation is achieved when countries adopt social protection policies and programmes as advised by their pollinators. Policy pollination carries elements of all four mechanisms identified in

the policy transfer literature (learning, competition, emulation and coercion), but in donor-dependent countries the dominant driver is hard or soft coercion.

How have international development 'pollinators' spread the idea of social protection in Africa? How have they ensured that social protection programmes were implemented by African governments? How did they persuade 35 African governments to develop national social protection policies that are remarkably similar? This paper aims to provide answers to these questions, by defining the practice of 'policy pollination' and applying it to the diffusion of social protection across sub-Saharan Africa.

The next section introduces the notion of policy pollination as a development tactic, drawing on Africa's experience of structural adjustment in the 1980/90s, Poverty Reduction Strategy Papers in the early 2000s, and social protection since the early 2000s. Next, international development actors are identified as the leading pollinators in the social protection policy transfer process, dominated by three agencies: the ILO, UNICEF and the World Bank. Five mechanisms of policy pollination are then discussed: (i) evidence-building; (ii) financing; (iii) capacity strengthening; (iv) policy formulation; and (v) domestication of international law. Finally, I discuss why some African governments have resisted many years of pressure and inducements to adopt and scale up social protection in their country.

# 2. 'POLICY POLLINATION' AS A DEVELOPMENT TACTIC

International development agencies<sup>1</sup> have intervened in social policy formulation in





In this paper, 'international development agencies' refers to a wide range of transnational actors, including bilateral donors (e.g. DFID, GIZ, Irish Aid, USAID), multilateral agencies (e.g. European Union), United Nations organisations

Africa since the colonial period and continue to do so today, decades after African countries achieved independence (Schmitt, 2020). This has been achieved primarily through 'coercive diffusion', using the hard and soft power conferred by development finance – official development assistance (ODA), concessional lending and humanitarian relief – as leverage. In the 1980s, for instance, international financial institutions imposed conditions on structural adjustment loans that required African governments to, among other things, remove food price subsidies and impose user fees on poor citizens for health and education services. A striking feature of this set of 'Washington consensus' (Williamson, 2000) policy prescriptions was their uniformity. A singular model for market liberalisation and state withdrawal, devised by a small but powerful group of development actors led by the Bretton Woods institutions (the World Bank and International Monetary Fund (IMF)), was implemented by a large number of African governments, almost always against their will, with consequences for poor Africans that were ambivalent at best and lethal at worst (Easterly, 2006; Moyo, 2009).<sup>2</sup>

In the early 2000s a wave of Poverty Reduction Strategy Papers (PRSPs) spread across the Global South, more than half being in Africa. In 2000 alone, 25 African governments prepared a PRSP document (IMF, 2016). Again, this policy process was driven by the Bretton Woods institutions. Preparing a PRSP with World Bank and IMF support was rewarded with concessional loans or

debt relief (Ejolu, 2008). Significantly, all PR-SPs embodied the same set of poverty reduction pillars, framed within a neoliberal ideology: 'good governance', propoor economic growth, investment in human capital, and in some cases, social safety nets to protect the poorest. The striking similarities in these documents across diverse countries reveals the extent to which they were designed by external actors following a boilerplate template, rather than emerging organically from domestic deliberative processes about optimal strategies for reducing poverty in each country context.

PRSPs were criticised as "a primary policy device of international development institutions [that] restrict practical and political options, while exacting heavy establishment and compliance costs" (Craig & Porter, 2003, p. 53). Easterly (2006, p. 127) argued that "A PRSP is no substitute for democracy" and asserted that many PRSPs were effectively shoring up anti-democratic regimes and dictatorships. Compliance was enforced via the coercive application of conditionalities on loans by the international actors that designed PRSPs. However, their roll-out to dozens of low- and middle-income countries was represented by the IMF and World Bank as participatory and democratic. The IMF described the adoption of PRSPs as a country-driven process, "promoting national ownership of strategies through broadbased participation of civil society" (quoted by Ejolu, 2008, p. 22). Although PRSPs were implemented in more than 35 African countries, in recent years they have almost disappeared, confirming how shallowly grounded they were in domestic policy processes.<sup>3</sup>

As PRSPs faded into development policy history or were absorbed into the pillars of national growth and development strategies, so another wave of policy documents start-

<sup>(</sup>e.g. ILO, UNICEF, WFP), international financial institutions (e.g. IMF, World Bank) and international NGOs (e.g. ActionAid, Concern Worldwide, Oxfam, Save the Children).

<sup>2</sup> The first PhD thesis I examined after I joined IDS in 1996 was by Chris Simms, who demonstrated that child mortality rates in Zambia were higher in districts where government clinics and hospitals introduced user fees, than in neighbouring districts where people had access to Christian mission health facilities, where no fees were charged (Simms, 2000).

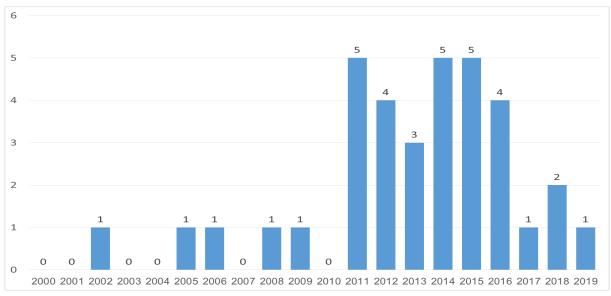
The 'Poverty Reduction Strategy Papers (PRSP)' page on the IMF website was "Last updated: Wednesday, December 28, 2016". https://www.imf.org/external/np/prsp/prsp.aspx [accessed 23 January 2020].

ed spreading across Africa. Since 2010, 30 African countries have published a National Social Protection Policy (NSPP) or National Social Protection Strategy (NSPS) (Figure 1). These documents share many common features. Notably, they all include promises that the government will deliver social assistance to specified target groups: children, older persons and other vulnerable groups as well as "the poor" (UNDP, 2019, p. 56). As discussed later, these policy statements have been heavily influenced – financed, commissioned and/or (co-)authored – by international development agencies.

finance and imposed on – rather than chosen by – African governments?

A revealing statement by two United Nations Special Rapporteurs highlights both the disproportionate power that international institutions exercise over social policy formulation in poor countries, and the contradictions between the harsh Washington consensus policies that were imposed in the 1980s (e.g. making poor people pay for education and health care) and the expansionist social protection policies (notably giving free cash to poor people) that were advocated by the same institutions in the 2000s.

Figure 1. New national social protection policies or strategies in Africa by year, 2000–2019



Source: author's compilation.

As Figure 1 reveals, the number of African countries with a NSPP or NSPS multiplied from just five in 2010 to 35 in 2019. It is difficult to believe that this is a coincidence – that more than half the governments in Africa spontaneously and independently decided to introduce a social protection policy or strategy within a few years. So how did this happen? Are NSPPs the new PRSPs? Can social protection be modelled as a new wave of 'policy pollination', led by development agencies using the leverage of development

"In the past, major international institutions have pushed States to lower government spending and programming in favour of economic development, opening markets and reducing the size of the State. In the last decade however, many international institutions have begun to address the benefits of social protection systems to development and to promote their adoption." (de Schutter & Sepúlveda, 2012, p. 3)

As with PRSPs, the story of social protection's rapid rise in Africa is interpreted differently





by different observers, some seeing it as a success for African governments, others as a triumph for international development actors. This can perhaps be represented as two stylised narratives.

- 1. The 'national ownership' narrative: Social protection in Africa is a success story for African social policy in the early 21st century. Almost two in three African countries now have a national social protection policy or strategy, from a baseline of zero in 2000. Large-scale nationally administered social protection programmes have been introduced and rolled out to millions of people, notably the Child Support Grant in South Africa (launched in 1998, reaches 12 million children), Productive Safety Net Programme in Ethiopia (launched in 2005, reaches 9 million people), Vision 2020 Umurenge Programme in Rwanda (launched in 2008, reaches 150,000 households), Livelihood Empowerment Against Poverty in Ghana (launched in 2008, reaches 150,000 people), among many others (UNDP, 2019). Several governments in Africa now have social protection ministries, agencies and laws.
- 2. The 'donor-driven' narrative: Social protection in Africa is a success story for the international development community in the early 21st century. The development industry (United Nations agencies, bilateral and multilateral donors, international financial institutions, international NGOs, development consultants, management consortia, research institutes) has vigorously 'pollinated' social protection throughout Africa. National policies do not necessarily imply national ownership. Government commitment to social protection is variable across the continent, being generally lower in the poorest aiddependent countries, where national social protection strategies are conceived and often drafted by international consultants and most social protection programmes have been designed, financed and evalu-

ated by development agencies and their agents.

Support for both these positions can be found in the social protection literature. In 2010 an influential book titled 'Just Give Money to the Poor' presented social cash transfers in its sub-title as 'The development revolution from the Global South' (Hanlon et al., 2010; emphasis added), implying that the idea is indigenous rather than imported. By contrast, an article published in the Journal of Social Policy in 2016 was subtitled 'How international organisations defined the field of social cash transfers in the 2000s' (von Gliszczynski & Leisering, 2016).

Does it matter which of the above (simplified) narratives is a closer approximation to the truth? Perhaps both are true, and social protection is a success story for governments, international agencies, and the African poor: a 'win-win-win'. Surely what matters is that poor people receive assistance that alleviates their poverty, protects them against risks and shocks, reduces their food insecurity and facilitates their access to essential services like education and health care? This is the 'bottom line', but it also matters which narrative is true, because if the second narrative is closer to reality than the first then questions of domestic commitment and sustainability become crucial. What would happen if the donors withdraw, or shift their focus and spending to another policy agenda? How much of their heavy investments in building social protection capacity in countries across Africa would remain?

# 3. International development agencies as 'policy pollinators'

Social protection as a development policy discourse emerged out of social safety nets, a limited set of instruments that straddled the gap, rather uneasily, between social assistance and humanitarian relief. The

1990 World Development Report set out a two-pronged strategy for reducing poverty: labour-intensive economic growth, and provision of basic social services to the poor. The report also identified the need for safety net programmes, as a complementary third element.

"Even if this basic two-part strategy is adopted, many of the world's poor – the sick, the old, those who live in resource-poor regions, and others will continue to experience severe deprivation. Many others will suffer temporary setbacks owing to seasonal variations in income, loss of the family breadwinner, famine, or adverse macroeconomic shocks. A comprehensive approach to poverty reduction, therefore, calls for a program of well-targeted transfers and safety nets as an essential complement to the basic strategy" (World Bank, 1990, p. 3; emphasis added).

This is possibly the first articulation in the development policy discourse of what later became the two building blocks of social protection systems in the Global South: targeted transfers or social assistance to the chronically poor (who "experience severe deprivation") and categorical vulnerable groups ("the sick, the old"), as well as safety nets or social insurance for those experiencing livelihood shocks ("temporary setbacks").4 In the late 1990s the World Bank developed the safety nets component into its 'Social Risk Management' framework (World Bank, 2001), and it continues to use the term 'safety nets' even though it is out of favour with other agencies. As recently as 2018 the World Bank published the third edition of 'The State of Social Safety Nets' (World Bank, 2018).

In 2000, social protection effectively did not yet exist in the development policy discourse. The period since has been framed by

In the global social policy discourse, these building blocks have their origins in the Universal Declaration of Human Rights (United Nations, 1948) and the Social Security (Minimum Standards) Convention (ILO, 1952).

two global position statements about development policy: The Millennium Development Goals (MDGs) and the Sustainable Development Goals (SDGs). With hindsight, it seems incredible that the MDGs did not contain a single mention of social protection. Just 15 years later, social protection consolidated its entrenchment in the international development policy discourse by being explicitly named in three of the 17 SDGs, as a mechanism for ending poverty (goal 1), enhancing gender equality and empowerment (goal 5) and reducing inequality (goal 10).<sup>5</sup>

2012 was another watershed year for social protection. Three international development agencies – the ILO, UNICEF and World Bank – had emerged as the leading actors in this sector in the Global South. It was increasingly clear that social protection was here to stay, it was not a development policy experiment or fad that would disappear after a few years. Coincidentally, these agencies each released definitive statements of their approach to social protection in the same year.

In June 2012, the International Labour Conference endorsed a 'Recommendation concerning National Floors of Social Protection', which presented an explicit rights-based approach to social protection, building on the Universal Declaration of Human Rights of 1948. The Recommendation defined social protection floors as "nationally defined sets of basic social security guarantees which secure protection aimed at preventing or alleviating poverty, vulnerability and social exclusion" (ILO, 2012). "The guarantees





<sup>5</sup> Goal 1, target 3 – End poverty: Implement nationally appropriate social protection systems and measures for all, including [social protection] floors;

Goal 5, target 4 – Gender equality and empowerment: Recognise and value unpaid care and domestic work through the provision of public services and social protection policies;

Goal 10, target 4 – Reduce inequality: Adopt policies, especially fiscal, wage and social protection policies, and progressively achieve greater equality (United Nations, 2015).

should ensure at a minimum that, over the life cycle, all in need have access to essential health care and to basic income security" (ILO, 2012). The four guarantees are:

- 1. Basic income security for children;
- 2. Basic income security for persons in active age unable to earn sufficient income;
- 3. Basic income security for persons in old age;
- Access to a set of goods and services constituting essential health care including maternity care.

In effect, this set of provisions elaborates and gives rights-based effect to the underdeveloped social assistance component of social protection systems, since the 'Social Security (Minimum Standards) Convention' 60 years earlier had focused mainly on social insurance.

Also released in 2012, UNICEF's 'Social Protection Strategic Framework' (UNICEF, 2012) identified three principles for 'integrated social protection systems': progressive realisation of universal coverage; nationally owned systems and national leadership; and inclusive social protection - tackling social exclusion. The specific focus of UNICEF's engagement with social protection is revealed in the subtitle: 'enhancing equity for children'. While this naturally reflects UNICEF's mandate as the United Nations agency for children, it also leads UNICEF to favour a certain set of policy instruments and to prioritise some vulnerable or 'at risk' groups above others.

UNICEF's vision of a social protection system has four components (UNICEF, 2012):

- Social transfers: Predictable direct transfers to individuals or households, both in-kind and in cash, to protect against shocks and support accumulation of human, financial and productive assets.
- 2. Ensuring access to services: Interventions that reduce economic and social barriers to basic social services.

- 3. Social support and care services: Human resource-intensive services that identify and reduce vulnerability and exclusion.
- Legislation and policy reform: Changing policies and legislation to remove inequalities in access to services and/or economic opportunities, addressing issues of discrimination and exclusion.

Significantly, the World Bank's 'Social Protection and Labor Strategy' (World Bank, 2012) links social protection directly to labour markets: "social protection and labor systems ... help people and families find jobs, improve their productivity, cope with shocks, and invest in the health, education, and well-being of their children". The subtitle - 'Resilience, Equity, and Opportunity' - highlights that the World Bank sees social protection as performing instrumental functions, beyond being a right or entitlement. It should contribute to building resilience and generate opportunities to escape from poverty, such that beneficiaries will become self-reliant and resilient and ultimately no longer need social assistance.

The World Bank strategy has three overarching goals:

- 1. "improve resilience by helping people insure against drops in well-being from different types of shocks";
- "improve equity by reducing poverty and destitution and promoting equality of opportunity";
- 3. "promote opportunity by building human capital, assets, and access to jobs and by freeing families to make productive investments because of their greater sense of security" (World Bank, 2012, p. xi).

The strategy envisages a linear progression to building social protection and labour systems, starting with a few uncoordinated projects towards fully connected, well-functioning and efficiently run programmes. "The strategic direction is to help developing countries move from fragmented approach-

es to more harmonized systems for social protection and labor." With this framing, the main prongs of the World Bank's strategy are social assistance, social insurance, and active labour market programs (Robalino et al., 2012):

- Social assistance: cash transfers; food programs; public works;
- 2. Social insurance: unemployment benefits; health insurance; disability pensions; survivors' pensions; old-age pensions;
- Active labour market programs: intermediation; counselling; job search and matching; vocational skills training; wage subsidies to firms.

While social assistance programmes in particular have proliferated throughout Africa (UNDP, 2019), many with World Bank financial and technical support, social insurance has received less attention and active labour market programmes have disappointed. A recent review of evaluations concluded that "active labor market policies are much less effective than policymakers typically assume. Many of these evaluations find no significant impacts on either employment or earnings" (McKenzie, 2017).

These position statements by three of the most influential international development agencies are important because they define the focus and parameters of each agency's engagement with, and support for, social protection policies and programmes in the countries where they operate – where they exercise substantial influence over policy-making processes, using mechanisms that are discussed next.

#### 4. 'Policy pollination' mechanisms

The international development community (not only the ILO, UNICEF and World Bank, also DFID, FAO, GIZ, UNDP, WFP and many others) have invested heavily in promoting

social protection in Africa since 2000, using various mechanisms. Five are discussed here: (i) building the evidence base for social protection impacts; (ii) financing social protection programmes and systems; (iii) strengthening government technical and operational capacity; (iv) instigating national social protection policies; and (v) domesticating international law.

#### 4.1 Building the evidence base

In the early 2000s the international development community settled on 'social cash transfers' (SCTs) as their preferred modality for social protection in low- and middle-income countries. The UK's Department for International Development (DFID) set out the theoretical case for delivering cash transfers to poor people.

"While poverty is multi-dimensional, low and variable income is central to the problem. Modest but regular income from cash transfers helps households to smooth consumption and sustain spending on food, schooling and healthcare... Over time, transfer income can help households to build human capital [and] save up to buy productive assets... Cash transfers can thus both protect living standards (alleviating destitution) and promote wealth creation" (DFID, 2011, p. i).

However, the evidence base at first was thin. There were few regular social cash transfer programmes in low-income countries, and even fewer that had been rigorously evaluated. There was a growing body of credible evidence from Latin America about the positive impacts of conditional cash transfer programmes (Fiszbein & Schady, 2009; Adato & Hoddinott, 2010), but very little evidence from sub-Saharan Africa about unconditional cash transfers. A large part of the initial effort by development partners to persuade governments in Africa to introduce or expand social protection was investment in building





the evidence base that unconditional cash transfers can in fact protect and promote living standards. The implicit theory of change is that policy adoption is an evidence-driven process. Proving that social protection can contribute to desired outcomes such as poverty reduction would convince African governments to implement and pay for their own national social protection programmes.

From the very first cash transfer pilot projects in Africa, therefore, development agencies allocated funds to monitoring and evaluation (M&E), especially of projects that they instigated and financed. The technical justification for conducting impact evaluations is to confirm that a policy intervention is achieving its objectives, and to generate learning for improved design or delivery, to enhance impacts and cost-effectiveness. However, development agencies also commission evaluations of interventions they support for advocacy reasons, aimed at two distinct audiences.

Firstly, international agencies need to justify their spending on development programmes to their domestic constituencies back home. Demonstrating 'value for money' and showing positive impacts – in terms of, say, reductions in poverty or child malnutrition – is strategically necessary to keep the pipeline of development assistance flowing. Cash transfer projects are self-contained interventions with immediate and easily demonstrable benefits, which allows agencies to claim impacts such as lifting thousands of poor Africans out of poverty, as their direct and attributable achievement. More broadly, pilot projects offer opportunities for donor agencies to stamp their logo on reports that quantify their contribution to a range of desirable development outcomes in low- and middle-income countries. Such evidence of success leverages further rounds of funding from development agencies, which is underwritten by taxpayers in high-income countries. The ongoing surge in externally-supported social assistance programmes in Africa suggests that the evidence is persuasive, at least to the international development community.

Secondly, as noted, international agencies commission impact evaluations of 'their' projects for advocacy purposes in countries where they work, as an integral part of the 'policy pollination' strategy. Specifically, findings of positive impacts of SCTs were intended to convince African governments to adopt and scale up poverty-targeted cash transfer programmes. For this reason, even smallscale pilot projects received disproportionately large evaluation budgets, from which generalisations were extrapolated about SCTs as a modality for delivering social protection in Africa. Pilot projects were actually preferred to national programmes for the first generation of evaluations, for several reasons

- 1. Control groups could easily be drawn from equally poor and technically eligible people within the same community or in neighbouring communities. Ethical concerns about preferential treatment for beneficiaries and exclusion of equally needy control group households were countered with the 'roll-out' argument: this year's control group could become next year's beneficiaries.
- 2. Pilot projects are small enough that representative samples can be drawn to demonstrate statistically significant impacts. The fact that pilot projects by definition create massive exclusion by design (or under-coverage) was justified as transitional once governments see the evidence that the programme works, they will choose to support it, finance it and expand coverage to all eligible individuals or households at the country level.
- 3. Pilot projects allow experimentation to test different design and implementation modalities. In Lesotho's Cash and Food Transfers Pilot Project, some beneficiaries received food packages, some received cash transfers, and some received both cash and food. In Kenya's Hunger Safety

Net Programme, three discrete targeting mechanisms determined eligibility in different communities: households with high dependency ratios, community-based wealth ranking, or older persons (Sabates-Wheeler et al., 2015).

4. Pilot projects have fixed budgets and predetermined exit strategies, whereas most national social protection programmes are more expensive by an order of magnitude and are implemented on a long-term or permanent basis – longer than donors can commit to, given their 1–5-year project cycles.

The UK development agency explicitly acknowledged the link between building the evidence base and building political support for cash transfer programmes. "Robust monitoring and evaluation are crucial both for programme performance and political sustainability. The rapid spread of cash transfers in MICs in recent years has been in large part due to just such high-quality analysis and M&E" (DFID, 2011, p. vii).

The first decade of this century saw a rapid accumulation of evidence that social protection in Africa, specifically cash transfers, 'works'. However, first generation evaluations were not always rigorous. A GTZ-funded evaluation of the influential Pilot Social Cash Transfer Scheme in Kalomo District, Zambia found improvements for beneficiary households in several indicators relative to baseline, including food security, livelihoods and asset ownership (MCDSS, 2007). However, this study and others were rightly criticised for not including a control group, which meant that findings of positive changes in beneficiaries' wellbeing could not be unambiguously attributed to the SCT scheme.

There were also other problems. First, any intervention that gives cash to poor households make them better off by definition, so counting household assets and consumption before and after they receive project benefits is measuring short-term programme effects, not sustainable programme impacts. It was

far from clear that gains recorded would be sustained after the project ended, which exposed these 'baseline to endline' evaluations to accusations of inflated claims about their long-term impacts on indicators such as poverty and asset ownership. Second, coverage of these first generation SCT projects was tiny the Kalomo SCT pilot reached only 1,027 households when it was evaluated in 2007 – and it is easier to get impressive results working with a thousand beneficiaries than with millions. Related to this, positive outcomes were reinforced by the intensive support and attention provided by NGO workers operating at community level, but scaling up these projects and transferring them to national governments requires entirely different management models and financing modalities, and raises more complex sets of challenges.

Early attempts were made to synthesise the accumulating experience and evidence with various forms of social protection programmes across African countries. In 2005 UNICEF commissioned Save the Children UK, HelpAge International and the Institute of Development Studies to compile 'Lessons from cash transfer schemes in east and southern Africa for supporting the most vulnerable children and households' (Devereux et al., 2005). In 2007 the UK's Department for International Development (DFID) commissioned a 'Review of evidence and evidence gaps on the effectiveness and impacts of DFID-supported pilot social transfer schemes' (Devereux & Coll-Black, 2007). In 2009 a book was published titled 'Social Protection in Africa' (Ellis et al., 2009) that presented 15 case study programmes from six countries, drawing on research commissioned by the Regional Hunger and Vulnerability Programme. RHVP was a donor initiative, funded by two bilateral agencies - the UK's Department for International Development (DFID) and the Australian Agency for International Development (AusAID) - that explicitly linked evidence-building to policy advocacy (see Box 1).





#### Box 1. Regional Hunger and Vulnerability Programme (RHVP)

From 2005 to 2011 RHVP worked in six countries of southern Africa (Lesotho, Swaziland, Malawi, Mozambique, Zambia and Zimbabwe), compiling evidence of successful social protection initiatives and disseminating these lessons across the six countries to promote uptake of 'best practice'.

RHVP activities reflected a simple 'policy influencing' model: 'Evidence-building + Capacity-building = Positive policy change'. In other words, providing evidence that social protection works plus building government capacity – through technical assistance, study tours, training courses, policy workshops, etc. – should lead to adoption of social protection by national governments. Under its Regional Evidence-Building Agenda (REBA), RHVP commissioned international and national researchers to analyse social protection programmes in each country. These were compiled and published in a book called 'Social Protection in Africa', with thematic chapters (targeting, delivery, coverage, cost-effectiveness, etc.) and 15 case study chapters.

An intriguing feature of the 15 case studies is their diversity. Apart from five cash transfer programmes, including a social pension and a 'food subsidy' delivered in the form of cash, the case studies included a public works project, a school feeding scheme, agricultural input subsidies, education material fairs, 'neighbourhood care points' and 'chief's fields' for vulnerable children, and small livestock transfers.

Although public works and school feeding remain on the social protection agenda, development agencies dislike and discourage subsidies, while indigenous ideas like neighbourhood care points and chief's fields have disappeared. Since 'Social Protection in Africa' was published, the international discourse on social protection in Africa has converged around social cash transfers, to the neglect and marginalisation of most other instruments.

Source: Ellis et al., 2009.

Following these first-generation social protection initiatives, a more sophisticated wave of impact evaluations was commissioned of larger projects and programmes such as the Productive Safety Net Programme (PSNP) in Ethiopia, the Hunger Safety Net Programme (HSNP) in Kenya, and Concern Worldwide's 'Graduation model' projects in Burundi and Rwanda. Multi-year multi-round household surveys were designed (baseline, midline, endline, sometimes also a follow-up) with treatment and control groups, following rigorous quasi-experimental randomised control trial (RCT) protocols.

In 2011, DFID published an 'Evidence Paper' on cash transfers in developing countries. Key findings synthesised from available evidence at the time included the following (DFID, 2011, pp. ii-iii):

"cash transfers can reduce inequality and the depth or severity of poverty"

- "cash transfers might support 'graduation' from poverty for those of working age"
- "cash transfers have leveraged sizeable gains in access to health and education services"
- "cash transfers help to strengthen household productivity and capacity for income generation"
- "the introduction of cash transfers into poor, remote areas can stimulate demand and local market development"
- "transfers are likely to contribute to longterm growth by raising the human capital of the next generation"
- » "transfers can influence gender relations and empower the poor".

Five years later, DFID commissioned a 'rigorous review' of cash transfer impacts from the Overseas Development Institute (ODI). By 2016 the evidence base had grown substantially. The ODI review reinforced and added nuance to theoretical predictions and earlier

findings. Summarising the impacts reported in 165 evaluations of 56 cash transfer programmes in low- and middle-income countries, Bastagli et al. (2016) found "strong evidence" that cash transfers are associated with increases in:

- » total household expenditure (a proxy for reductions in monetary poverty)
- » food expenditure and dietary diversity (indicators of food security)
- » school attendance (but not necessarily improved learning outcomes)
- » use of health services
- » investment in livestock
- » household savings
- » women's decision-making power.

In cases where cash transfers did not significantly reduce monetary poverty, Bastagli et al. speculate that this was probably because transfer amounts were inadequate or the programme duration was too short. In cases where education and health outcomes did not improve, Bastagli et al. point to the need to invest in quality of services – cash transfers can only stimulate demand for these services.

Very few evaluations in the ODI review found significant positive impacts on children's malnutrition (i.e. anthropometric indicators such as stunting and underweight), probably because the determinants of nutrition status are multiple and cash transfers impact mainly on food intake, not necessarily on other determinants such as diet quality, child care practices (e.g. breastfeeding), water quality and access to sanitation facilities.

Almost all the evidence assembled in these books and reports derives from evaluations that focus narrowly on changes in the material well-being of beneficiaries over a short period of time, bounded by and limited to their participation in one social protection programme. Very few of these studies consider the social and psychosocial impacts of these programmes, and almost none situates the intervention in its broader socio-political context, not even by considering the

confounding effects of synergies or conflicts between the intervention and existing government programmes. These decontextualising and time-bound parameters allow the positive impacts of these programmes to be exaggerated and potential negative side-effects (such as stigma and social exclusion) to be overlooked.

Empirical evidence that giving money to poor people in Africa leaves them better off than before has been presented in hundreds of research reports and journal articles, and synthesised in several overview publications since 2010, including:

- (i.) Cash Transfers Evidence Paper. Written by staff in the Policy Division of the UK Department for International Development. "This paper provides a synthesis of current global evidence on the impact of cash transfers in developing countries, and of what works in different contexts ... While the primary purpose of cash transfers is to reduce poverty and vulnerability, the evidence shows that they have proven potential to contribute directly or indirectly to a wider range of development outcomes" (DFID, 2011, p. i).
- (ii.) The Cash Dividend: The rise of cash transfer programs in sub-Saharan Africa. A book written by a World Bank economist and a World Bank consultant. "In 2009, growing interest in the use of CT programs in Sub-Saharan Africa led the World Bank to initiate a comprehensive desk review of the CT programs that had been used recently in the region. This book presents the results of the review" (Garcia & Moore, 2012, p. 2).
- (iii.) Social Protection for Africa's Children.
  An edited book published with financial support from DFID and UNICEF. "This book includes both 'quantitative' and 'qualitative' studies of social protection in Africa that either target children directly or have significant impacts on





- children's well-being" (Handa et al., 2011, p. 7).
- (iv.) Cash Transfers: What does the evidence say? A rigorous review commissioned by UK AID from the Overseas Development Institute. "This review retrieves, assesses and synthesises the evidence on the effects of cash transfers on individuals and households through a rigorous review of the literature of 15 years, from 2000 to 2015" (Bastagli et al., 2016, p. 5).
- (v.) From Evidence to Action: The story of cash transfers and impact evaluation in sub-Saharan Africa. An edited book that was a product of the Transfer Project, co-funded by FAO and UNICEF. "Evidence on the effectiveness of unconditional cash transfers provided through government programmes in SSA has not been substantially documented. ... One key objective of this book is to provide an overview of this accumulated evidence" (Davis et al., 2016, p. 1).
- (vi.) Realizing the Full Potential of Social Safety Nets in Africa. A World Bank report in its Africa Development Forum series. "This report first presents a snapshot of social safety nets in Africa and the mounting evidence for the effectiveness of these programs in promoting the well-being and productive inclusion of the poorest and most vulnerable" (Beegle et al., 2018, p. 2).
- (vii.) The State of Social Assistance in Africa. A report produced by UNDP in collaboration with other UN agencies and the African Union. "The motivation behind this report and data platform has been to provide African policymakers, civil servants, researchers, development practitioners and civil society a comprehensive overview of social assistance in Africa across its legal, financing and institutional dimensions" (UNDP, 2019, p. 11).

None of these publications are products of 'blue skies' academic research; they were written or commissioned by international development agencies for advocacy purposes, to promote specific policy positions. The Foreword to 'From Evidence to Action' states: "These pages also document the ways in which the Transfer Project has influenced the policy debate in each of the eight countries" (Davis et al., 2016, p. vi). While the primary intended impact of cash transfer projects is to improve the wellbeing of beneficiaries, the primary intended impact of cash transfer evaluations is to convince governments to implement and finance national cash transfer programmes.

Interestingly, the claims for positive impacts of social protection in Africa draw from a very narrow evidence base – about a dozen mostly anglophone former British colonies in East and Southern Africa, plus the anglophone former British colony of Ghana in West Africa. The book 'Social Protection in Africa' (Ellis et al., 2009) has case studies from only six countries. 6 'Social Protection for Africa's Children' (Handa et al., 2011) presents evidence from seven countries.7 'From Evidence to Action: The story of cash transfers and impact evaluation in sub-Saharan Africa' (Davis et al., 2016) has eight country case studies.8 This is not just a small selection (eleven out of Africa's 55 countries), it is also heavily overlapping: eight of the eleven countries are represented in at least two of these books, while Malawi and Zambia feature in all three.

A high proportion of SCT programmes in Africa have now been rigorously evaluated, some several times, often applying RCT principles (difference-in-differences between control and treatment groups from baseline to endline). Most or all of these evaluations

<sup>6</sup> Lesotho, Malawi, Mozambique, Swaziland, Zambia, Zimbabwe.

<sup>7</sup> Ethiopia, Kenya, Malawi, Mozambique, South Africa, Uganda, Zambia.

<sup>8</sup> Ethiopia, Ghana, Kenya, Lesotho, Malawi, South Africa, Zambia, Zimbabwe.

have been commissioned and paid for by international agencies, rather than the governments of the countries where these programmes are implemented, and they have been conducted by research institutes and consultancy firms from Europe and North America. Very rarely are evaluations led by African researchers or consultants, though African partners are usually subcontracted to perform functions such as data collection. The most evaluated programme in Africa is Ethiopia's PSNP, which implemented a mixed methods longitudinal evaluation over a 14year period from 2006 to 2018, with about 3,000 participants plus control households re-interviewed every two years. The panel was administered by the Ethiopian Central Statistical Agency, and the World Bank commissioned the International Food Policy Research Institute (IFPRI) and the Institute of Development Studies (IDS) to conduct these evaluations, with in-country support from Dadimos Development Consultants (Sabates-Wheeler et al., forthcoming).

Conversely, most government-owned social protection programmes in Africa are weakly monitored and almost never evaluated, either by governments or by development agencies. Why is this the case? Possibly because national governments and their international development partners have different agendas in supporting social protection. African governments have little incentive to undertake evaluations of their own programmes. They might argue that if social protection is their mandate as part of an implicit 'social contract' between citizens and the state, then delivering social assistance and social insurance is all that matters - there is no need to quantify the positive impacts of these programmes on poverty or any other outcomes. On the other hand, development agencies have no incentive to evaluate government programmes because they (the agencies) cannot claim the credit for positive impacts. For these reasons, government programmes tend to be under-evaluated while donor-funded projects tend, if anything, to be over-evaluated. This asymmetry confirms that building the evidence base for donor-supported social protection in Africa is primarily an advocacy agenda.

# 4.2 Financing social protection programmes

Many countries in Africa were initially reluctant to introduce social protection programmes, for two main reasons: 'dependency syndrome' and unaffordability. Firstly, governments feared that giving money to poor people would undermine their community-based informal support systems and create dependence on 'handouts' from the state. Empirical evidence for these concerns is lacking, not least because the cash transfers delivered in African countries are too small to disincentive recipients from working to earn an income (Shepherd et al., 2011). Nonetheless, this perception persists, sometimes reinforced by pejorative beliefs about the poor (e.g. that they would 'drink the money'). This partly explains the resistance of some African governments to introduce unconditional cash transfers (as discussed later), despite consistent pressure and financial incentives from international agencies.

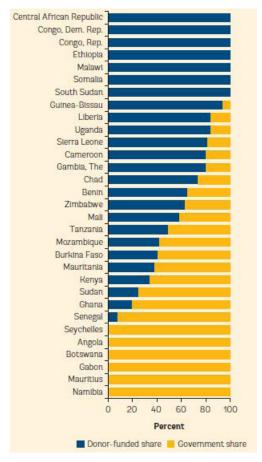
Secondly, African governments often see social protection as unaffordable, given fiscal constraints and competing priorities for public spending (Seekings, 2017). In particular, cash transfers at scale are regarded as too expensive, especially if they involve regular transfers of meaningful amounts of cash to all people defined as poor in the country every month, not only for a year or two but indefinitely.

One response to the reality of limited budgets and low prioritisation of social protection in much of Africa was for external actors to provide the seed funding themselves, especially for technical inputs such as design and systems-building, but also in the case of subnational pilot projects for the transfers. However, this was intended to be





Figure 2.
Share of donor and government funding of social assistance in sub-Saharan Africa



Source: World Bank, 2018, p.18.

an interim measure until governments assume responsibility for running and financing these projects as national programmes. The anticipated shift in financing from external to national sources can be illustrated as a 'funding seesaw'. Figure 2 can be used (by turning it sideways) to illustrate this effect across countries rather than in a single country over time, with dark bars representing the proportion of social assistance spending that is 'donor-funded' and light bars showing the proportion that is government-funded. All social assistance spending (100 percent) in the seven countries on the left of Figure 2 (including Ethiopia, Somalia and South Sudan) is donor-funded and all social assistance spending in the six countries on the right (including Botswana, Namibia and Mauritius) is domestically funded. In countries falling between these two extremes (i.e. from Guinea-Bissau to Senegal), the balance between external and domestic financing varies from 90:10 to 10:90.

It is striking that the countries where social protection is fully funded by external actors are some of the world's poorest and most aid-dependent economies. Conversely, all the countries where social protection is fully funded out of domestic resources are middle- or high-income economies.9 This provides empirical evidence for a familiar dilemma - that countries with the greatest need for social protection have the least resources to deliver it – and offers a justification for external actors stepping in to fill the financing gap. One characteristic of low-income economies is a small proportion of people who are formally employed and paying income tax that government can collect and allocate to social protection. Sub-Saharan Africa has "the smallest proportion of working-age population in the world" (ILO, 2017, p. 130) and high levels of economic informality, therefore a very small tax base. The 'funding seesaw' predicts that as national incomes rise, governments will take on increasing responsibility for financing their social protection programmes, which also allows them to take more control over social protection design and delivery. Until then, development agencies will continue to offer full or partial funding of social protection in low-income African countries, and they will continue to exploit this leverage by shaping social protection in these countries to reflect their own mandates and objectives.

A second response by external actors to claims that social protection is unaffordable in poor countries was to downplay moral or rights-based arguments and present an economic argument instead: the 'business case'

<sup>9</sup> https://datahelpdesk.worldbank.org/knowledge-base/articles/906519-world-bank-country-and-lending-groups [accessed 24 July 2020]

for 'investment' in social protection. This required demonstrating that public spending on social protection generates economic returns to individual beneficiaries, local economies and the national economy. Pathways from social transfers to economic growth include human capital formation (this explains why the World Bank promotes conditional cash transfers that require beneficiaries to send their children to school and health clinics) and local income multipliers (because cash transfers stimulate demand for goods and services). FAO applied a methodology called LEWIE (Local Economy Wide Impact Evaluation) to simulate the multiplier effects of cash transfer programmes (Thome et al., 2016). The Economic Policy Research Unit (EPRI) used a microsimulation model showing how investment in social protection contributes to economic growth, reducing poverty and requiring less social protection in the future (Samson, 2005). The UK and Australian aid agencies each commissioned reviews of the effects of social protection on economic growth (Barrientos & Scott, 2008; Mathers & Slater, 2014; respectively). While these initiatives might be characterised as contributions to the evidence-building agenda rather than the financing debate, its primary purpose was advocacy - challenging the perception that social protection is wasteful or unproductive expenditure that low-income countries cannot afford.

Related to this 'social protection as an investment' argument was work demonstrating that social protection can generate 'value for money' (VfM) for governments as well as agencies, where VfM is analysed in terms of cost-efficiency and cost-effectiveness against policy objectives such as poverty reduction. DFID commissioned studies of 'measuring and maximising value for money' in social transfer programmes (White et al., 2013) and in social protection systems (White et al., 2015). As their titles indicate, this pair of manuals offers guidance on how to assess whether social protection programmes and systems are actually reducing poverty and

inequality, and how to achieve these goals more cost-efficiently and more cost-effectively.

"Cost-efficiency for social protection systems is about ensuring that planned outputs of the right quality are produced at the lowest possible cost. ... Cost-effectiveness is about achieving system outcomes and impacts at the lowest possible cost. The focus in low-income countries is most often on cost-effectiveness in reducing extreme poverty and inequality ... Ex ante analysis of cost-effectiveness in terms of impacts on poverty is a standard feature in the appraisal section of business cases for social protection programmes" (White et al., 2015, p. 19).

A third response by external actors was to point out that public spending decisions are political choices, not an inflexible technical rule, and that even the poorest countries can afford some spending on social protection. The World Social Protection Report 201719 reveals that spending on social protection as a percentage of GDP averages just 4.5 percent in sub-Saharan Africa, but 18 percent in Western Europe (ILO, 2017). It follows that African countries should allocate more to social protection, because poverty is lowest in countries that spend the most on social protection. Responding to complaints that resources simply aren't available, the ILO produced guidelines showing governments how they can create more fiscal space for social protection. Options include:

- i. "reallocating public expenditures;
- ii. increasing tax revenues;
- iii. expanding social security coverage and contributory revenues;
- iv. lobbying for aid and transfers;
- v. eliminating illicit financial flows;
- vi. using fiscal and foreign exchange reserves:
- vii. borrowing or restructuring existing debt and;





viii. adopting a more accommodative macroeconomic framework" (Ortiz et al., 2015, p. ii).

ILO's research draws on empirical data and country case study experiences, but once again it was undertaken explicitly for advocacy purposes, to persuade governments that they can (and should) spend more on social protection than they do already.

Despite all these efforts, the question of who finances social protection programmes remains a contested issue between international organisations and many African governments. As Seekings (2017, p. ii) explains, "international organizations have generally failed to convince national policy-making elites to raise and to allocate scarce domestic resources to social protection programmes. The result is an 'affordability gap' between what is advocated for African countries and what these countries' governments are willing to spend."

# 4.3 Strengthening capacities to deliver social protection

International agencies have invested heavily in building the capacity of governments in Africa to design and implement social protection programmes, and to strengthen social protection systems in their countries. This investment has taken several forms, including embedding expatriate consultants as advisors within relevant government ministries and agencies, arranging study tours for politicians and technical staff to observe and learn from social protection practices in other countries, and facilitating events such as high-level dialogues with parliamentarians or regional bodies such as the African Union.

But the most popular capacity-building mechanism has been training workshops, where government officials from a single country or region, or across the world, come together for a period between one day and two weeks, to learn about social protection

theory and practice from designated experts. The workshop setting also allows agencies delivering the training to imprint their preferred approaches to social protection on participants, through the positions taken by trainers in relation to controversial aspects, such as conditionalities and targeting. For instance, while the World Bank favours conditional cash transfers and poverty targeting using proxy means tests (to identify the poor), the ILO and UNICEF prefer unconditional cash transfers and categorical targeting (e.g. children and older persons). These preferences reflect fundamentally different visions of social protection.

Two leading social protection agencies run their own training workshops: the ILO and the World Bank. The World Bank has run an annual training course in Washington since the early 2000s, now called the 'Social Safety Nets and Delivery Core Course', which attracts policymakers, analysts and operational staff from international agencies (including the World Bank itself) and NGOs. This course "aims to provide participants with an in-depth understanding of the conceptual and practical issues on safety nets or social assistance as part of broader social protection systems". 10 One session in the 2019 course was called 'Making the case for social safety nets', confirming that the pedagogical objective is 'policy pollination' as much as being purely educational.

The International Labour Organisation (ILO) runs an 'Academy on Social Security' every year at its International Training Centre in Turin. This two-week course offers "a diversified training package on governance and financing, reforms and extension of social protection systems."<sup>11</sup> Responding to COVID-19, several modules are now available online, including 'E-Coaching on So-

<sup>10</sup> www.worldbank.org/en/events/2019/03/18/social-protection-and-jobs-core-courses-2019 [accessed 6 August 2020].

<sup>11</sup> www.ilo.org/secsoc/information-resources/meetings-and-events/WCMS\_207266/ [accessed 6 August 2020].

cial Protection: Towards Responsive Systems' and 'E-Learning on Impact Assessment for Social Protection Analysts'. 12

Online training is also available through TRANSFORM, an inter-agency initiative led by ILO, UNICEF and UNDP and hosted by the 'Virtual Campus' of socialprotection.org. TRANSFORM – 'Leadership & Transformation Curriculum on Building and Managing Social Protection Floors in Africa' – explicitly promotes the ILO's preferred approach. "By the end of this course, you should be able to understand why and how a Social Protection Floor is beneficial to your specific country context and how it can assist social and economic development." <sup>13</sup>

From 2007 to 2019 the Economic Policy Research Institute (EPRI), in collaboration with the Centre for Social Protection at IDS and Maastricht University, ran a two-week advertised course twice each year, in South Africa and Thailand, called 'Designing and Implementing Social Protection Systems'. "The course provides participants with an indepth understanding of the conceptual and practical issues involved in effectively designing and implementing social protection systems."14 More than 1,000 participants from 72 countries completed this course. In 2020 EPRI launched an online version, 'Designing and Implementing Adaptive Social Protection Systems' to equip "policymakers, government officials, non-governmental organisations and practitioners in navigating COVID-19 with a resilience-building response".15

The Centre for Social Protection (CSP) at IDS has been involved in capacity strengthening of policy-makers and practitioners in

governments and international agencies since its inception in 2005. The CSP has designed and delivered 2–5 day in-country training workshops to more than 300 officials from the governments of nine African countries (Botswana, Chad, Ethiopia, Lesotho, Rwanda, South Africa, Swaziland, Zambia and Zanzibar). Some of these workshops included members of civil society and some were complemented by 'training of trainers' courses. Most of these activities were sponsored by UNICEF as part of their technical support to social protection in each country.

Since social protection is still a relatively new and constantly evolving policy agenda, international development agencies also invested in building the knowledge base of their own staff. The CSP has designed 18 training courses and delivered these to over 500 staff of multilateral agencies (Food and Agriculture Organisation (FAO), European Commission, UNICEF, World Food Programme (WFP)) and bilateral agencies (Department for International Development (DFID), Irish Aid, Swiss Agency for Development and Cooperation (SDC)). Some of these courses were held at the agency headquarters, some were at IDS, and some were hosted by regional or country offices in Africa. In 2020 the CSP launched a free online course called 'Social Protection: A Primer' with support from Irish Aid. 16

Although training courses convey specific information (e.g. the difference between 'social risk management' and 'transformative social protection') and technical skills (such as how to calculate targeting errors), they also offer an unparalleled opportunity for policy pollination, by giving trainers — who are invariably employed or contracted by international agencies — a platform and a captive audience of social protection policy-makers and stakeholders. Social protection is replete with design dilemmas (cash





<sup>12</sup> https://www.itcilo.org/topics/social-protection [accessed 6 August 2020].

<sup>13</sup> https://virtualcampus.socialprotection.org/moo-dle/mod/page/view.php?id=57 [accessed 6 August 2020].

<sup>14</sup> http://epri.org.za/courses/ [accessed 6 August 2020].

<sup>15</sup> http://epri.org.za/courses/ [accessed 6 August 2020].

<sup>16</sup> www.ids.ac.uk/professional-development-courses/social-protection-a-primer/ [accessed 6 August 2020].

or food? conditional or unconditional? targeted or universal?) that are not technical problems but policy choices that reflect competing ideological positions. Whether consciously or unconsciously, trainers communicate their personal biases — and those of their agencies — to course participants, and this inevitably infuses policy processes when participants return to their jobs back home.

# 4.4 Instigating national social protection policies or strategies

At the turn of this century not a single African country had either a National Social Protection Policy (NSPP) or a National Social Protection Strategy (NSPS). To this author's knowledge, Mali launched Africa's first NSPP in 2002, followed by Cape Verde in 2005, Senegal in 2006, Malawi in 2008 and Sierra Leone in 2009. So, by 2010, only five out of 55 African countries had adopted a NSPP or NSPS, four of these in West Africa. Social protection as a government policy had not yet taken root in any other region, and the momentum seemed to be stalling.

One observer feared that social protection might be about to collapse and become just another development policy 'bubble' that disappeared within a few years: "in the early 2010s there were already signs that the interest in social protection was waning" (de Haan, 2014, p. 315).

However, predictions of social protection's rapid rise and imminent demise proved to be premature. In 2011 alone, five more countries published their NSPP or NSPS, doubling the total to ten. By 2019 the number had risen to 35, almost two-thirds of the countries in Africa (64 percent), with 30 countries publishing their social protection policy or strategy in just nine years (Figure 3).

By region, West Africa dominates (eleven out of 15 countries = 73 percent coverage), followed by Central Africa (6/9 = 67 percent), then East Africa (10/14 = 71 percent) and Southern Africa (7/10 = 70 percent), with North Africa lagging behind (just 1/7 = 14 percent) (Table 1).

Despite this evidence of the majority of governments across Africa promulgating social protection policies in the last decade, it does not necessarily follow that this was a nation-

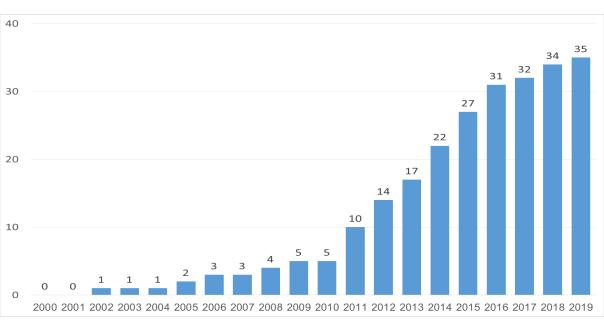


Figure 3.

Cumulative national social protection policies/strategies in Africa, 2000 to 2019

Source: author's compilation.

Table 1. National social protection policies or strategies in Africa by region, 2019

Region	Countries with a NSPP/NSPS	Countries with no NSPP/NSPS
West Africa	Burkina Faso, Cabo Verde, Côte d'Ivoire, Gambia, Ghana, Liberia, Mali, Niger, Nigeria, Senegal, Sierra Leone	Benin, Guinea, Guinea-Bissau, Togo
Central Africa	Burundi, Central African Republic, Chad, Democratic Republic of Congo, Gabon, Sao Tome and Principe	Cameroon, Congo, Equatorial Guinea
East Africa	Comoros, Djibouti, Ethiopia, Kenya, Madagascar, Rwanda, Somalia, Tanzania (mainland + Zanzibar), Uganda	Eritrea, Mauritius, Seychelles, South Sudan, Sudan
Southern Africa	Eswatini, Lesotho, Malawi, Mozambique, Namibia, Zambia, Zimbabwe	Angola, Botswana, South Africa
North Africa	Mauritania	Algeria, Egypt, Libya, Morocco, Western Sahara, Tunisia

Note: This table follows the African Union regional classification.

ally owned process of developing and institutionalising a domestic policy agenda in every case. For one thing, the short period in which so many countries published these documents suggests that a policy transfer process was underway, meaning that policy development in one country is influenced by the development of similar policies in other countries.

As was the case with the wave of Poverty Reduction Strategy Papers (PRSPs) that spread across the Global South in the early 2000s (as discussed earlier), the wave of new social protection policies in Africa between 2002 and 2019 reflects a heavy involvement of external actors who were guiding or driving this process. Most if not all of these policy documents were drafted or commissioned by international agencies and their expatriate consultants, with varying degrees of involvement of national consultants and relevant government officials.

The weakly embedded nature of these donor-driven rather than nationally owned policy processes is revealed by the fact that West Africa, despite having the highest proportion of social protection policies, operates much fewer government-run social protection programmes at national scale than countries in East and Southern Africa, which have longer histories with delivering social assistance to their citizens, dating back even before the emergence of social protection as a development agency agenda in the early 2000s. South Africa introduced its first assistance programmes in the 1920s, Namibia in the 1940s and Botswana in the 1960s. All these programmes are still operating today, and many more have been introduced since, yet neither Botswana nor South African has a NSPP or NSPS and Namibia produced their draft Social Protection Policy as recently as November 2018. One reason might be that all three are upper-middle-income countries that already had the technical and financial capacity to design and implement these social programmes decades ago, without requiring advice or support from donor agencies and international financial institutions.

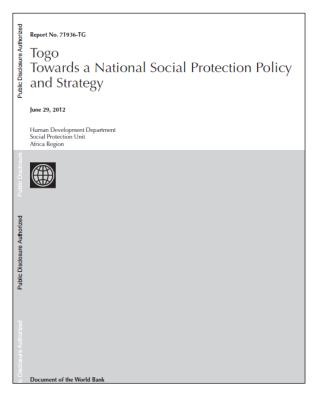
By contrast, 22 of the 35 African countries that do have a NSPP or NSPS are low-income and twelve are lower-middle-income, with high levels of involvement of international development partners in domestic policy formulation.

An interesting case of a low-income country with no NSPP despite a strong donor presence is Togo. From 2010 to 2012 the World Bank led a process of developing a National Social Protection Policy and Strategy for Togo, which culminated in a World Bank report (the cover is reproduced below). The 'Acknowledgements' explain that the World Bank presented their draft report at a workshop that was attended by relevant government ministries and "international part-



Figure 4.

Cover of World Bank report on a social protection policy for Togo



Source: https://openknowledge.worldbank.org/handle/10986/11871

ners active in social protection in Togo". The final report "incorporates the Government's comments" (World Bank, 2012, p. i). However, ten years after this donor-driven process started, the Government of Togo has not yet promulgated either a National Social Protection Policy or a National Social Protection Strategy.

In two other countries that have produced national social protection policies, The Gambia and Liberia, the covers of these documents display multiple symbols: the coat of arms of the country, and the institutional logos of international agencies that supported the development of the policy. In the case of The Gambia, the logos of UNDP and UNICEF are placed alongside the coat of arms. Liberia's NSPP&S features two rows of agency logos: the European Union, Japan International Cooperation Agency (JICA), African Development Fund and World Bank above; UNICEF, World Food Programme

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(World Bank, 2012, p. i)

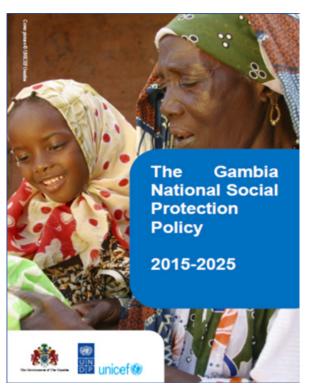
and Concern Worldwide below (Figure 5). It is unclear what this signifies, but it does imply that these policies were co-produced and co-owned by the national government and the international community, or even worse, that the policy positions contained in these documents reflect the ideas and objectives of the international agencies that pushed for – and paid for – their production.

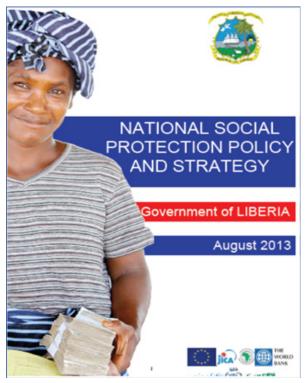
#### 4.5 Domestication of international law

A complementary explanation for the adoption of social protection by so many African governments almost simultaneously is social construction, which asserts that globalisation has been associated with a growing consensus across the world about appropriate societal goals and the appropriate actors and means to achieve them (Dobbin et al., 2007). An apposite case in point is the

Figure 5.

Covers of the Gambia and Liberia national social protection policies





 $Sources: https://www.social-protection.org/gimi/RessourcePDF.action; jsessionid=T6DQnRdLnC6zm9xVttvj3UlAVu0a1MEQITbtvj3v-JT4Jw9dYbJWF!-1463413688?id=55757\#: $$\sim:text=The%20long%2Dterm%20vision%20(2015,groups%20in%20The%20Gambia%20 and ; http://extwprlegs1.fao.org/docs/pdf/lbr170072.pdf$ 

rise since World War II in recognition of individual human rights (as a societal goal), the establishment of the United Nations and the International Criminal Court (as actors) and the overthrow of repressive dictatorships and their replacement with democratic institutions like regular elections and a free press (as means).

Seen through a constructivist lens, the rapid diffusion of social protection throughout Africa could be interpreted as reflecting the voluntary incorporation of globally constructed human rights-based agendas into domestic policy processes by African governments which, after all, are active participants in the global policy forums (notably the United Nations General Assembly) where international standards are debated, resolutions are adopted and conventions are ratified. Support for this view might be found by analysing the application of international law in specific country contexts.

In 1948 the Universal Declaration of Human Rights asserted that "everyone, as a member of society, has the right to social security" (United Nations, 1948). In 1952 the ILO's Social Security (Minimum Standards) Convention 102 established the basis of modern social protection systems with nine branches of social security, 17 including family benefit, health care, unemployment and old age. In 1966 the International Covenant on Economic, Social and Cultural Rights "recognise[d] the right of everyone to social security" (Mpedi & Nyenti, 2015).

Other international conventions affirm the right to social protection or social security for





<sup>17</sup> Note that the ILO uses the terms 'social protection' and 'social security' interchangeably. "Social protection, or social security, is a human right and is defined as the set of policies and programmes designed to reduce and prevent poverty and vulnerability throughout the life cycle" (ILO, 2017, p. xxix; emphasis added).

Table 2.
Ratification by African countries of international social protection law

Universal Declaration of Human Rights (UDHR) [1948]	The UDHR has become customary international law, so all countries are bound by its main principles.
Social Security (Minimum Standards) Convention 102 [1952]	Only seven countries in Africa have ratified Convention 102.
International Covenant on Economic, Social and Cultural Rights (ICESCR) [1966]	43 countries in Africa have ratified the ICESCR.
Convention on the Elimination of All Forms of Discrimination against Women (CEDAW) [1979]	All African countries except two have ratified CEDAW.
Convention on the Rights of the Child (CRC) [1989]	All African countries have ratified the CRC.
Convention on the Rights of Persons with Disabilities (CRPD) [2006]	39 countries in Africa have ratified the CRPD.

Source: Devereux, 2017.

specific vulnerable groups, notably the Convention on the Elimination of All Forms of Discrimination Against Women (1979), the Convention on the Rights of the Child (1989) and the Convention on the Rights of Persons with Disabilities (2006). Most African countries have ratified these three conventions (Table 2). More recently and most pertinently, in 2012 all member states of the International Labour Conference voted to adopt the Social Protection Floors Recommendation (R202), which advocates for a rights-based package that guarantees access to health care for all as well as income security for children, people of working age and older persons (ILO, 2012).

The United Nations appoints Special Rapporteurs who function effectively as policy pollinators, by drafting policy statements that clarify the commitments governments have made under international law, and travelling to countries to verify that member states are fulfilling their obligations. In 2012 the United Nations Special Rapporteurs on the Right to Food and on Extreme Poverty and Human Rights co-authored a proposal for a 'Global Fund for Social Protection' (de Schutter & Sepúlveda, 2012). This document helpfully clarifies the content of the right to social protection in international law and the obligations of member states to "respect, protect, and fulfil the right to social protection" (ibid., 5) as comprehensively and expeditiously as

possible, including by passing appropriate domestic laws.

"Under the International Covenant on Economic, Social and Cultural Rights (ICESCR), States must devote their maximum available resources to the fulfilment of economic and social rights, including through the establishment of social protection systems. As recognised under the ICESCR, some dimensions of economic and social rights can only be achieved progressively over time. However, this cannot be invoked as a pretext for delaying action" (ibid., 6).

An implicit theory of change explains how the globally affirmed human right to social protection might 'cascade' down to the realisation of this right by individuals living in specific country contexts (Devereux, 2017). First, the country signs or ratifies relevant instruments in global (e.g. Union Nations) or regional (e.g. African Union) forums. Next, the provisions of these global and regional instruments are codified in national position statements such as the Constitution or National Development Plan. Third, policies, programmes and projects are designed and implemented to give effect to these provisions. Fourth, legislation is passed that gives these social protection interventions the status of a justiciable right. Finally, local civil society organisations campaign to hold the government accountable to deliver on the right to social protection.

In reality, this process plays out in very few countries. The road from ratification to implementation to enforcement is very long in some cases, non-existent. For one thing, most global Declarations, Conventions, Covenants and Recommendations are not legally binding. The United Nations Special Rapporteurs have no legal authority to enforce United Nations resolutions. No government has yet been prosecuted at the International Criminal Court for violating the right to social protection. At the national level, a right to social security is specified in about half of the constitutions in Africa (14 out of 30 examined by Fombad, 2011). But in most cases, this right is not justiciable - it cannot be enforced. In South Africa, civil society has taken the government to court, to uphold or extend the right to social protection. For example, an alliance of local civil society organisations successfully lobbied Parliament and the High Court to extend the age of eligibility for the Child Support Grant from seven to 18 years, on the basis that 18 years is the legal definition of a child in South Africa (Proudlock, 2009).

But South Africa is an exception to the rule, for reasons related to its unique history (Devereux, 2011). In many other African countries, civil society activities are curtailed and strictly regulated, and they have no freedom to campaign for economic, social and cultural rights. This illustrates the critical point: that national governments are accountable to their domestic constituencies and are responsive to local political imperatives, rather than to declarations signed in global forums.

# 5. Understanding resistance: Why some governments say 'no'

As seen above, evaluations of social protection programmes in Africa have found unambiguously positive impacts on a range of

indicators of poverty and vulnerability. Surely governments should want to implement policies and programmes that improve the wellbeing of their poor and vulnerable citizens? But this theory of change – that policy choices are entirely evidence-based – is not necessarily aligned with political reality. Governments do have some interest in evidence of what works. But they are mostly interested in what they need to do to remain in power. From this perspective, building the evidence base is more important to donor agencies, who report on the effectiveness of their aid spending to external constituencies, not to African citizens who vote for local politicians.

Political self-interest drives government policy processes, not only in Africa but everywhere, and this is the lens through which all decisions about national social protection policies should ultimately be analysed. Governments need to be convinced that introducing a new policy and committing resources to new or scaled-up programmes will help them to win votes – in other words, policy-making is driven by 'what's popular' rather than 'what works'.

In this context, social protection is susceptible to both 'positive' and 'negative' politicisation (Devereux & White, 2010). In democratic regimes with accountable governments, delivering benefits to poor people makes governments popular and earns them votes – a positive outcome for poor people and their governments. Negative politicisation occurs if governments manipulate targeting and eligibility criteria to ensure that benefits are disbursed not on the basis of need, but to their own supporters as a reward for their loyalty, or to opposition supporters to induce them to switch their vote in future elections. There are numerous examples of both forms of politicisation throughout Africa.

Lesotho's social pension became a campaigning issue in the 2007 elections, when opposition parties promised to double the amount paid to pensioners and the ruling party was forced to respond by promising to





raise the payment, which they duly did after winning the election (Croome et al., 2007). This is an example of 'positive politicisation' because it was a win-win, both for pensioners and for the government. On the 'negative politicisation' side, political parties represent their constituencies rather than the nation as a whole, and disbursing benefits is often used to reinforce or expand the ruling party's political base. In Zambia, donors who argued for rolling out the SCT from poorest to fewer poor districts on technical criteria (based on poverty headcount rankings) faced pressure from politicians who wanted the SCT to be launched in their district first (irrespective of its poverty rank) (Harland, 2014). In South Africa, the Child Support Grant is known by many as 'Mandela money', because it was introduced by the ANC government during Nelson Mandela's presidency, and some voters fear that if they vote for an opposition party, they could lose their grants (Plagerson et al., 2012).

African governments are located at the intersection between external pressure from international development agencies to implement specific policies and programmes in certain ways — exerted through hard or soft conditions on development aid — and internal pressure from local civil society to 'do the right thing' for poor and vulnerable citizens (if such activism is tolerated by the state). The imperative driving their policy choices is not necessarily how to reduce poverty rapidly, but political survival. So perhaps social protection is spreading because politicians are acting out of enlightened self-interest.

One strategy that governments deploy to balance these competing priorities is to use the donors to finance certain programmes favoured by international agencies – such as social cash transfers – and to commit government resources to interventions that are more popular domestically. Malawi is a case in point. For over ten years the donors pushed to scale up social cash transfers, building on a positively evaluated pilot project in Mchin-

ji District. 18 But the government preferred to allocate funds to supporting farmers with fertiliser and seed subsidies, because this is regarded as a more productive investment in a politically influential constituency. In other words, the government saw higher economic returns and more votes in giving agricultural inputs to farmers than in giving cash transfers to older persons and vulnerable children. Moreover, the government does not believe in prioritising cash transfers, which it sees as wasting scarce resources on people who don't need help (because their families and communities should support them) and who won't use the money 'productively' (because children and older persons are not working). 19 Eventually the social cash transfer did scale up to cover all districts in Malawi, but mainly through funding provided by development agencies. The World Bank, European Union, Germany and Ireland now support the SCT programme in 27 districts, while the government finances the SCT in just one district out of 28 (Government of Malawi, 2019).

The Malawi case illuminates two important asymmetries between African governments and their development partners. One is political: donor agencies believe (and have invested resources to prove) that cash transfer programmes uplift poor people, and that governments should therefore allocate their own resources to such spending. But governments do not necessarily regard marginalised groups among the poor as polit-

<sup>18</sup> The Mchinji Social Cash Transfer Pilot Scheme was initiated and funded by UNICEF. A rigorous impact evaluation was commissioned by USAID and UNICEF, led by a researcher from Boston University. "Evidence from Mchinji demonstrates that, in just one year, \$14 per month is capable of transforming the lives of ultra-poor households in virtually all dimensions of social and economic development" (Miller et al., 2011, p. 115).

<sup>19</sup> In the late 1990s, when social pensions for older Malawians was first proposed by DFID and the World Bank, a government official dismissed the idea, rhetorically asking this author: "Why water a dying plant?"

ically important constituencies. Their political interests lie elsewhere – in this case, with supporting farmers (who grow the country's food – a national strategic priority – and vote) rather than children (who do not vote) or older persons (who form a smaller part of the electorate in African countries than in OECD countries).

The second asymmetry is about the choice of instruments. For whatever reason, the international development community identified social cash transfers as their preferred instrument for addressing poverty and vulnerability in the Global South in the early 2000s. This meant that they allocated funds and technical expertise towards advocating and implementing cash transfer programmes in countries where they operate – and withheld funds and technical expertise from policy instruments they do not support (such as food or fertiliser subsidies). But many African governments remain unconvinced by cash transfers, because of negative perceptions and pejorative attitudes alluded to earlier: they are too expensive for low-income countries with widespread poverty; they create dependency and underwrite laziness; poor people are irresponsible and will waste any money they are given on alcohol (men) or hairdressing (women) (Adato et al., 2016). Even if governments are persuaded by the evidence that cash transfers do have positive impacts, they are not necessarily convinced that cash transfers to children or older persons will generate higher returns (in terms of poverty reduction, food security and economic growth impacts) than fertiliser subsidies to farmers.

So, when some governments seem reluctant to join in the enthusiasm of development agencies for cash transfers this is not simply stubbornness or intransigence. It reflects careful political calculations as well as genuine disagreements (which, regrettably, are rarely openly debated between African governments and their development partners) about the optimal allocation of scarce public resources in low-income settings.

#### 6. Conclusion

A particular form of social protection – social cash transfers targeted to poor and vulnerable groups – has been adopted by the majority of countries in sub-Saharan Africa during the last 20 years, backed up by financial and technical support from international agencies, the strengthening of administrative and capacities to deliver cash transfer programmes, and the drafting of national social protection policies. Several plausible explanations for this policy diffusion process have been considered in this paper, which can be framed as complementary theories of change:

- » Theory of change #1: It is an evidence-driven policy process. Social protection has been proven through rigorous evaluations of cash transfer schemes to achieve significant positive impacts on poverty and vulnerability. This accumulation of evidence convinced African governments to implement, scale up and ultimately pay for their national social protection programmes.
- » Theory of change #2: It is a political choice. Politicians support policies that are electorally popular and consolidate their power. Given this context, social protection is expanding throughout Africa because delivering cash transfers is amenable to both positive and negative politicisation.
- » Theory of change #3: Social protection is well established in international law, from the Universal Declaration of Human Rights in 1948 to the Social Protection Floors Recommendation in 2012. The adoption by African governments of national social protection policies, programmes and laws simply reflects the domestication of their legal commitments under international law.<sup>20</sup>





<sup>20</sup> This framing builds on an earlier article that iden-

As noted earlier, in the policy transfer literature, four causal mechanisms are commonly discussed. In three of these – learning, competition and emulation – policies are voluntarily chosen by adopting governments, while in the fourth pathway – coercion – policies are imposed on governments against their will by external actors, using their hard or soft power. This paper has focused on a pathway closely linked to coercion, that I call policy pollination.

» Theory of change #4: Social protection has been 'pollinated' throughout Africa, especially in low-income countries, by international development agencies, using their financial leverage and technical expertise to incentivise policy adoption by aid-dependent governments.

The extent to which this policy process was coercively imposed on reluctant African governments and the extent to which it was autonomously chosen by these governments, with support they solicited from their development partners, varies from country to country. What is clear is that powerful international development agencies invested heavily across Africa in building the evidence base that cash transfers have positive impacts, by commissioning rigorous impact evaluations of programmes they supported technically and financially. At the same time, these agencies also invested heavily in strengthening the capacity of African governments to deliver social cash transfers, and to develop policies, instruments and systems that institutionalised social protection in national policy structures.

Devereux and Kapingidza (2020, p. 298) propose six indicators for assessing the extent to which a social protection policy process can be characterised as 'donor-driven' rather than 'nationally owned':

tified three drivers of social protection in Africa – evidence ('what works'), politics ('what's popular') and ideology ('what's right') (Devereux & White, 2010).

- "whether the policy process is conceived, designed and facilitated mainly by external actors through their advisors and consultants, or is truly led by government policy-makers and officials;
- whether consultation processes are tokenistic and dominated by elites, or wideranging and genuinely inclusive of grassroots organisations and poor people (i.e. prospective beneficiaries);
- whether external actors' favour specific instruments (e.g. SCT) rather than other instruments that may be favoured by African governments (e.g. agricultural input subsidies);
- if a donor-supported pilot project becomes a flagship national programme, to the detriment of existing national programmes that do not receive donor support;
- whether evaluations of social protection programmes are commissioned by external actors and conducted by international research institutes, or commissioned by the government and conducted by local researchers;
- the proportion of social protection spending that is financed by external actors, versus domestic resource mobilisation and government commitment to co-financing that is actually disbursed."

No judgement is made in this paper as to whether a donor-driven process of policy pollination is 'good' or 'bad'. Arguably, the diffusion of social protection throughout Africa, however achieved, should be seen as a 'win-win-win', since it simultaneously serves the needs of the international development community as well as national governments and, of course, the African poor. On the other hand, questions remain about the sustainability of social protection in those countries where external actors appear more committed to social protection than national actors. The test will come if and when development agencies withdraw their financial support and technical assistance, leaving each government to decide whether it is politically beneficial and fiscally cost-effective to continue investing in this specific set of social policy instruments.

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